

	DATOS DEL ASPIRANTE	CALIFICACIÓN
Apollidos		
Apellidos:		
Nombre:	DNI:	
I.E.S.:		Numérica de 0 a 10, con dos decimales

PRUEBAS DE ACCESO A CICLOS FORMATIVOS DE GRADO SUPERIOR Convocatoria de 17 y 18 de junio de 2013 (Resolución de 11 de febrero de 2013, BOA 27/02/2013)

PARTE COMÚN: INGLÉS

WHAT KEEPS EMPLOYEES HAPPY?

"Happy workers are good workers." That's the – unsurprising – message of new research into the connection between a company's productivity and the way it treats its employees.

People are often the most important resource that a company has. When the company's employees are not happy, problems begin. The team is difficult to lead, employees fall ill more often, crime at the workplace becomes more common, people leave and it's difficult to recruit replacements. When people leave, they take their experience and expertise with them – often to a competitor. New employees have to be found and trained and that takes time and costs money. Professor Cary Cooper says that over the last decade there has been a constant Americanisation of the British workforce. This has meant more job insecurity and longer hours and an autocratic management style.

What keeps employees happy? Good pay, flexible work hours, the opportunity to train and learn new skills, and establishing well-defined career routes are all important. Professor Nick Nicholson says that in addition to giving generous benefits, successful businesses are like mini-villages — there has to be a caring attitude and a feeling of individual recognition within a team, so that everyone feels that their contribution is important and respected.

- 1. Answer the questions with information from the text but in your own words. (2 marks)
 - 1. Why is it bad when a worker leaves a company and starts to work for a competitor?
 - 2. What makes a business successful according to Professor Nicholson?



2 Decide whether the statements below $\underline{\text{are true or false}}$. Justify your answers with words from the text. (3 marks)
1. When people are happy, they tend to work well.
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2. British employees work as hard now as ten years ago.
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3. People work better in small villages than in large towns.
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3 Rewrite the following sentence starting with the words given. The meaning should not change. (2 marks)
1. "I can't get a job because I have no experience", Michael said. Michael said
2. Companies often encourage employees to work longer Employees
4 Choose ONE of the following compositions. (3 marks)
1. Advantages and disadvantages of working in another country (100-120 words)

2. What job do you think you would be good at? Why? (100-120 words)